

1778 VT Rt 105W
Newport VT 05855
802-334-7779



VERMONT
QUEBEC
WISCONSIN

Superior quality off road & remote access vehicles www.trackinc.com *Snow grooming Terrain maintenance Transportation*

Positions Title: Service technician Mechanic
Type: Full Time – hourly
Report to: Service Manager

Job Title: Service technician

THIS POSITION WILL BE IN OUR MONICO WI. LOCATION.

SCOPE:

To service, maintain and repair new and used customer and company owned equipment in a quick and efficient way.

ESSENTIAL FUNCTIONS:

- Always act ethically and represent the company positively and encourage others to also do so
- Service and repair equipment as required and support others in the service department.
- Troubleshoot defects and determine corrective action in the shop, at customer locations and via phone.
- Perform preventive maintenance and inspections as required.
- Keep accurate, easy to read records of daily work performed.
- Maintain safe work habits.
- Maintain shop tools, equipment, and vehicles in utmost clean and optimally functional condition.
- Collaborate with service manager in completing diagnostics and preparing service estimates.
- Suggest additional service & required parts as needed while completing service.
- Maintain clean work environment.
- Travel to customer locations and shows troubleshooting, service, repair, & demos + training.
- Demonstrate to customer proper vehicle operation and proper maintenance techniques and practices
- Attend training sessions from suppliers and other providers for specific vehicles and share the acquired skills with co-workers and customers as required.
- Be proactive and make recommendations to improve efficiency and profitability.
- Support parts department, service manager and sales representatives in providing customers with information on proper maintenance and use of their vehicles.

NON ESSENTIAL FUNCTIONS:

Participate in company functions, programs, sales or service initiatives etc.
Perform other duties as assigned by service manager.

MINIMUM QUALIFICATIONS:

Preference given to previous mechanical experience with snow grooming equipment

- Be able to lift 75lbs
- Basic computer skills required. (Researching parts, diagnostic troubleshooting with lap top, etc.)
- Must possess basic SAE and Metric hand tools and tool box.
- Welding experience preferred.

- Must be able to obtain Med Card for driving company vehicles (supported by Track Inc) with possibility of obtaining CDL (supported by Track Inc)
- Travel and weekend work will be required throughout the year. (i.e. shows, demos, troubleshooting, phone calls) A passport or Enhanced Driver's License will be required (supported by Track Inc)
- Be able to operate forklift proficiently or have certification.
Hydraulic, Hydrostatic experience preferred
- Must be willing to travel both domestically and internationally to customers and suppliers

PAY STRUCTURE & BENEFITS: Based on abilities, willingness to work and experience. Full time hourly position with a 90- day probation period.

Submit applications and resumes to julie.l@trackinc.com